

# ***Financial Policies***

WELCOME to Shore Kids Pediatric Therapies. We are a private facility in Monmouth County that specializes in speech therapy, occupational therapy, educational testing and tutoring, as well physical therapy, psychological services, and behavioral therapy for children and adolescents. We provide you with invoices with appropriate treatment codes that you can submit to your insurance company for reimbursement. We do not accept insurance payments. You pay us directly and we provide you with a weekly receipt of paid therapy services; you then submit this to your insurance company for reimbursement. Payment (cash or check) is expected on a weekly basis. ***We encourage you to*** see if our services are eligible for flexible spending account reimbursement. We also suggest that you call your insurance company to see if you are eligible for out-of-network benefits.

## **CANCELLATION POLICIES**

If your child is sick, please cancel your appointment with as much notice as possible. We require a ten-hour cancellation notice so that our therapists have the ability to reschedule other clients. If less than ten-hours is given, Shore Kids has the right to charge for the missed session. We understand that sometimes events occur that are out of our hands. Please let us know if this is the case and our therapists will do their best to resolve the issue with you. Consistency is an important part of the therapy process. If your child misses multiple sessions in row, Shore Kids may discuss the option of giving that time slot away. Like yours, our time is valuable, and in order to have the optimal experience, both parties need to work together.